

- 1 Access to the resort is strictly controlled and under no circumstances may guests open the security gate for visitors to enter.** Vehicle passes are to be displayed at all times.


- 2 The maximum number of guests per unit (including children) is limited to the number of beds in the unit. All occupants must be checked-in at reception on arrival.** No swapping and changing of guests under any circumstances will be allowed.


- 3 Lounge suites must remain inside the unit at all times** and may not be used outdoors.


- 4 Bath towels provided by the resort are for in-unit use only** and may not be used for swimming or sunbathing, nor may they be taken to the tidal pools or the super tube swimming pool.


- Check-in time is from 14:00 on the day of arrival.**  
Please confirm the accuracy of the inventory in your unit and report any discrepancies to the reception office within 1 hour of arrival.  
**Check-out time is before 10:00 on the day of departure.**  
Guests are required to vacate the premises at checkout, and use of the facilities is not permitted after this time.


- 6 Any discrepancies and problems at your unit/s or site/s must please be reported to reception or to security after hours** and not to the general workers in the resort. If reported, these problems can be investigated immediately.


- 7 NO parties or gatherings will be allowed.**


- Caravans and/or tents may be used in the Caravan Park and at the Private Sites only.  
**PLEASE NOTE that army tents, circus tents, and marquee type tents are NOT allowed anywhere** in the resort.


- Each Camp Site is equipped with one 15 Amp plug point – **please DO NOT overload it.**


- Guests wishing to have **visitors (max 5 for the day per unit/campsite) must arrange this with reception, and a fee will be payable.** Visitors must report to reception, must be signed in by the guest and will be issued with a visitors pass. **NO visitors will be admitted after 20:00 and all visitors must leave the resort by 23:00. A visitor fee per person will be payable on arrival.**


- 11 The speed limit inside the resort is 20km/h.** Please adhere to this for the safety of small children at play in the resort.


- 12 The use of four-wheelers within the resort is strictly prohibited.**


- 13 Loud music, music played from vehicles, and rowdy behaviour, including talking are strictly prohibited at all times.** Guests who fail to comply will be asked to vacate the resort immediately without refund. **NO music of any kind is permitted after 22:00.**


- 14 Resort guards and nightshift patrollers are there for your protection, please obey their instructions.** Guests hindering or impeding the guards will be asked to leave the resort.


- 15 Damages caused as a result of negligence or deliberate action will be for your account,** payable at a rate determined by the resort manager.


- 16 Braai fires are strictly prohibited during windy conditions.**


- 17 Pets are NOT allowed in the resort** except by prior arrangement. **NO pets allowed in-season.** A pet permit should be carried at all times.


- Wild vervet monkeys are present in the area. **Please avoid all interaction with them and DO NOT harm, feed, or threaten them.** Ensure that all windows are closed when vacating the unit.


- The Natal Green Snake and Puff adders are common in the area. Trained staff members can handle snakes. **Please call reception immediately if an incident with a snake occurs.**


- 20 The display of firearms is strictly prohibited.** This includes, but is not limited to, paintball guns and BB guns.


- 21 Clients may not disturb or disrupt other clients during their stay.** Any issues or complaints must be reported to our office. Failure to comply with this rule may result in the resort not intervening in disputes or altercations between clients.



### PLEASE TAKE NOTE

- Rules apply to all guests and their visitors regardless of length of stay.
- Persons entering the resort do so at their own risk.
- The resort will not be held responsible for any injury, loss or damages incurred during your stay.